

From	Advanced Learners
Subject	Customer Care Survey

ADVANCED LEARNERS

powered by TutorSelect

Customer Care Survey

Dear ,

Thank you for choosing Advanced Learners for your private tutoring needs. To better serve you, your students and other parents, please take just a moment to reply to this email. Simply click "reply" in the header of this email and then complete the information below.

Please rate the following 1-5. 1 being Poor and 5 being Excellent.

	<u>Question</u>	<u>Enter Rating 1 - 5</u>
1	How quickly were we able to assist you in your needs?	
2	How would you rate our customer service and the way we handled your requests?	
3	Please rate your satisfaction with our customer service:	
4	How would you rate the qualifications of available tutors?	
5	Has your chosen tutor been reliable and timely?	
6	Please rate your satisfaction with your current tutor:	
7	Have you seen improvements in your student's grades, attitude, and self-confidence?	
8	Have you seen improvements in your student's study habits and organization?	
9	Please rate your satisfaction with the overall tutoring experience thus far:	

Referral Program: For every Parent/Student you refer to use our services for four or more hours, you will receive a credit toward one free session.

Please answer the following questions in free-form in the box below.

	<u>Question</u>
1	How did you hear about Advanced Learners?
2	How could we improve our customer service?
3	How could our tutors improve their tutoring sessions?
4	Would you recommend our services and tutors to other parents/students?

Thank you for taking your time to help us help students of all ages!

Email: Kearneyt@TutorSelect.com

Toll Free: 866-358-8867

Website: www.AdvancedLearners.com

We apologize if you have received this email by mistake,
[click-here](#) and we will take you off our list

Address: 2519 McMullen Booth Rd.Suite 510-291 City: Clearwater St: FL Zip: 33761